



Data Recovery Worksheet

To ensure the best possible recovery, we need to know a few details about the drive (or media), and the computer system it is used with. Please provide us with as much information as you can.

“Restoring data—and peace of mind—since 1985”

All Operating Systems

Windows • DOS • Mac OS •
NetWare OS/2 • SGI • Sun
UNIX

All Storage Media

Hard Drive • RAID
CD • DVD • Floppy Disk
Iomega Zip & Jaz • SyQuest
Bernoulli • Nomai
Magneto-Optical Media
Digital Film

Fast Nationwide Services

Standard 1-2 Business Day
Economy 5-7 Business Day
Priority 24 Hour Service
High Security Service
Federal & State Contracts
On-Site Services

Recommended by:

Apple • Fujitsu • IBM
Iomega • Maxtor • Micron
Motorola • Novell • Panasonic
Quantum • Samsung • Seagate
Silicon Graphics • Sony
Sun Microsystems
Symantec • SyQuest
Toshiba • Western Digital
& all other manufacturers

**Certified to Maintain all
Drive Warranties**

Drive/Media

Manufacturer/Model Number of the Hard Drive:	Physical Capacity of the Hard Drive (or media): MB GB (Circle One)
<input type="checkbox"/> ATA/IDE <input type="checkbox"/> USB <input type="checkbox"/> SCSI <input type="checkbox"/> FireWire	Is the drive divided into volumes (partitions)? Yes No (Circle One) If Yes, How Many: _____

Operating System

Operating System: <input type="checkbox"/> Windows <input type="checkbox"/> Mac OS <input type="checkbox"/> DOS <input type="checkbox"/> UNIX <input type="checkbox"/> Netware <input type="checkbox"/> Other	Operating System Version: _____ (NT, XP, 98, etc.)
If <i>Windows NT</i> , is the drive set up as NTFS? Yes No (Circle One)	If <i>Windows 2000</i> , is the drive set up as: FAT16 FAT32 NTFS (Circle One)

Symptom & Recovery

Please describe the problem with the drive or media (include specific error messages if displayed): _____ _____ _____
What recovery attempts have been made to resolve this problem (Utility software used, etc.): _____ _____ _____
Please list the most important files, folders, and directories & applications & used to create them: _____ _____ _____

Contact Information

Name:	Company:
Address:	City:
State:	Zip Code:
Telephone:	Fax Number:
Cell-Phone:	Email Address:

400 Bel Marin Keys Blvd., Novato, CA 94949 • 800.440.1904 • 415.382.2000 • 415.883.0780 fax
-email: recovery@drivesavers.com • web: www.drivesavers.com