

Some Happy Customers

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Ben & Jerry's Ice Cream
Blockbuster Entertainment
Boeing
Charlie Hall, inventor
Cisco
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FedEx
Gabe Frlekin, handyman
General Electric Aerospace
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Hartford Insurance
Harvard University
Hershey Foods
Kodak
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Lawrence Livermore Lab
Los Alamos National Laboratory
Lucasfilm Ltd.
M.I.T.
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NASA
Oracle
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Smithsonian Institute
Stanford Research Institute
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The Simpsons
Time-Life, Inc.
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U.S. Army Corps of Engineers
Warner Brothers
Wells Fargo Bank
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DriveSavers Safety Tips

1. Always backup and test your backup! Keep current copies of important data offsite.
2. To avoid data loss and program corruption, always exit your programs before shutting down your computer.
3. All computer equipment should be used with high quality surge protectors or line conditioners.
4. Never turn off peripheral devices while the computer is on or when the disk is active – this may cause directory damage.
5. Never reformat your drive without testing your backup. If you use tapes, be sure you are familiar with the backup software before archiving important data.
6. Do not move or jar a drive while it is operating. When transporting a drive, prevent jostling by using a padded container.
7. Allow adequate space around an external drive's cooling vents. Remove books, papers, etc. which might block air flow. Do not put the drive on carpeting.
8. As a general rule, if you are comfortable, the climate is appropriate for the drive. Avoid rapid temperature changes. If the drive was previously in a very cold environment, allow your drive to warm up to room temperature before operating.
9. Use extreme caution when using software utilities. In cases of severe corruption or physical damage this may make the problem worse.
10. If you hear unusual noises, turn off the unit immediately and call DriveSavers. These sounds may indicate a mechanical problem that could ultimately result in total data loss.

“The Superheroes of the Digital World!”
– The NextStep, Discovery Channel



“Thank you so much for saving my music.”
– Barbara Mandrell, Nashville, TN

“DriveSavers’ technical abilities and responsiveness are truly impressive.”
– Kent Ridge Digital Labs, Japan

“Sincere thanks for your dedication and

great customer service. Our experience with DriveSavers as a company will not be forgotten.”

– US West Advanced Technologies, Boulder, CO

“DriveSavers’ courteous, efficient and professional service was a joy to find in the midst of a moment of abject terror.”

– CE Software, West Des Moines, IA

“Thanks for the miracle!”
– David Giles, Issaquah, WA



▲ Place this sticker on your computer

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How to Protect Your Valuable Digital Data



DriveSavers
Multi-platform
Data Recovery
Since 1985

Since 1985, DriveSavers has recovered data from hard drives and other storage media that have crashed, mechanically failed, been physically damaged, infected by viruses and worse. This has earned us our reputation as the most advanced and progressive data recovery service in the industry. Our staff has extensive experience developing unique technology with major drive manufacturers to give you the most accurate data recovery possible. Our proprietary techniques are so powerful that we consistently rescue data others might simply abandon.



Friendly, accurate, fast data recovery service.

When the unexpected happens

What Will You Do?

The same as you would in any other emergency – call for professional help and remain calm.

Every hard drive will fail someday. If you don't have your data backed up, everything you've ever created, installed or downloaded could be lost forever...your digital photos, music, videos, business documents, databases, time-sensitive projects, etc. Trying to reconstruct your data will be difficult or impossible.

Don't waste your valuable time and energy when DriveSavers can have you up and running in almost no time at all. Once we receive your media, we can recover your data and get it back to you in as little as 24 hours. Our mobile recovery unit can also be sent to your facility to do an on-site data recovery.

Satisfied Customers

Leading industry sources recommend DriveSavers as the premier data recovery company. Our customers come to us from all over the world by way of referrals from our clients, drive companies, consultants, and dealers. Our reputation has been built by providing fast, accurate data recovery and unparalleled customer service.

Data Recovery Services

DriveSavers' advanced engineering methods and certified Class 100 clean room enable us to recover data from all hard drives, storage devices and removable media. We can recover from devices that have been dropped, sustained water or fire damage, suffered corruption, power failure, file deletion or reformatting.

We are recommended by all major computer and drive manufacturers, and are certified to maintain your drive's original warranty.

Service Choices

- Standard Service: *1-2 business days*
- Economy Service: *5-7 business days*
- Priority Service: *24 hours – 7 days a week*
- High Security Service: *Advanced security protocol to protect sensitive data*
- Enterprise Storage Service: *All multi-disk storage systems*
- Data Express™: *Get your data back through a secure online environment*
- On-site Service: *Recovery performed at your location*

All Operating Systems and Media

We work with all versions of Windows, DOS, Mac, NetWare, OS/2, and UNIX.

We recover data from hard drives and removable media such as floppy diskettes, magnetic and optical cartridges, tape, CD, DVD, Mini-CD/DVD from cameras and camcorders, flash memory, and MP3 players. We also recover from all types of servers, RAID, SAN, and NAS devices.

Digital Arts Division

Our specialized team responds to the demands of audio, visual, graphic design, and animation professionals.

GSA Schedule# GS-35F-0121S

Special contract pricing for all government agencies!

Our Experience is Your Solution

- Authorized by all drive and media manufacturers to maintain original hard drive warranties.
- Advanced proprietary hardware and software techniques enable us to recover data others declare is lost forever.
- Professional Class 100 clean room provides immaculate conditions to maximize recovery success.
- Extensive parts inventory means hardware replacement will never delay or defeat our retrieval efforts.
- Fastest standard turnaround time in the industry at 24 to 48 hours, including online file retrieval within minutes after recovery is complete.

*Don't worry.
We can save it!*



- Immediate telephone access to professional recovery advisors and engineers – no automated routing system, no waiting on hold.
- Firm estimates will never exceed the maximum amount quoted – no up front fee required, no hidden clean room or parts fees ever.

◀ *Not even Hurricane Katrina can stop DriveSavers' engineers from recovering lost data.*